DEPARTMENT OF
COOPERATIVE GOVERNANCE AND TRADITIONAL AFFAIRS

PROGRAMME OF ACTION

BACK TO BASICS
Serving Our Communities Better

Minister Pravin Gordhan

18 September 2014
WHAT IS LOCAL GOVERNMENT EXPECTED TO DO?

- Democratic and accountable government
- Community responsiveness
- Sustainable service provision
- Socio economic development
- Safe and healthy environment
- Community involvement
- Public service culture

WHAT MAKES A GOOD MUNICIPALITY?

- Political and administrative stability
- All committees council/management meet, good political/admin
- Alignment of spending & IDP, CAPEX spent, 7% budget on maint
- Financial Management: Clean/Unqualified audits
- Institutional management: Clear Policy and delegation frameworks
- Community satisfaction: Measurable annually.
WHAT MAKES A POORLY FUNCTIONING MUNICIPALITY

- Political and administrative instability, factionalism
- Committees don’t meet, fraud & corruption, suspensions & vacancies
- Low service delivery, outages, asset theft, poor maintenance
- Qualified/Disclaimer/non-submittal of audits
- Institutional management: Policies overridden, no delegations
- Community satisfaction: High number community protests

LOCAL GOVERNMENT’S DELIVERY OF SERVICES

<table>
<thead>
<tr>
<th>Service</th>
<th>2001</th>
<th>2011</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Households</td>
<td>1600</td>
<td>1600</td>
</tr>
<tr>
<td>Water in home</td>
<td>32%</td>
<td>46%</td>
</tr>
<tr>
<td>Toilet in home</td>
<td>50%</td>
<td>57%</td>
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<tr>
<td>Electricity in home</td>
<td>70%</td>
<td>65%</td>
</tr>
<tr>
<td>Weekly removal</td>
<td>55%</td>
<td>62%</td>
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</tbody>
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Cooperative Governance
Traditional Affairs
COGTA’s recent assessment of the performance of municipalities showed:

- Just under a third are not doing well
- Over a third are doing well
- A third have the potential to do well

**OUR ACHIEVEMENTS**

- Wall to wall democratic municipalities
- Significant scale of service delivery
- Integrated transport
- Innovative practices ensuring sustainability and resilience
Challenges

- Insufficient institutional capacity
- Low rate of revenue collection
- Unskilled or incorrect personnel
- Slow service delivery
- Inadequate public participation
- Social distance of officials
- Ward councillors & committees

GETTING THE BASICS RIGHT TO SERVE OUR COMMUNITIES BETTER

- **top**
  - Above average performance
  - Deliver on developmental mandate
  - Innovation

- **middle**
  - Basics being performed
  - Acceptable service delivery
  - Functioning below acceptable level

- **bottom**
  - Municipalities performing unacceptably
  - Corruption
  - Negative Audits
  - Poor service delivery
  - No community engagement

Cooperative Governance
Traditional Affairs
WHAT DOES “GETTING THE BASICS RIGHT” MEAN?

1. Putting people first: let’s listen and communicate
2. Adequate and community-oriented service provision
3. Good governance administration
4. Sound financial management & accounting
5. Robust institutions & administration

OUR PRIORITIES

1. Get all municipalities out of the dysfunctional state
   - No one below the middle path

2. Support municipalities on the middle path to progress to the top path
   - And stay there

3. Support and incentivise municipalities on the top path to remain there

   Targeted and brisk response to corruption and fraud
BACK TO BASICS
Providing a basket of basic services

- Repairing Pavements
- Working street lights
- Patching potholes
- Cutting the grass
- Keeping the municipality clean
- Fixing leaking taps
BACK TO BASICS
Basic Service Delivery

- Develop comprehensive infrastructure plans
- Implementation of maintenance plans (7% OPEX)
- National and Provincial Rapid Response and technical teams established and strengthened
- Service delivery interruptions monitored at a national level.

No service failures

where there are, restore them urgently!
BACK TO BASICS

GOOD GOVERNANCE

- Clear delineation of roles and responsibilities
- Functional structures
- Oversight in place – without any interference
- Transparency, accountability and community engagement
- Proper system of delegation to ensure functional administration
RESPONSIVE ADMINISTRATION

- Competent and capable people and performance management
- Functional delegations
- Regular interactions between management and organised labour
- Shared scarce skills services at district level
- Realistic organograms aligned to municipal development strategy

SOUND FINANCIAL MANAGEMENT

- Proper record keeping and production of annual financial statements
- Credit control, internal controls and increase the revenue base
- Cut wasteful expenditure including monitoring overtime
- Functional Supply Chain Management structures with appropriate oversight
ACTING AGAINST CORRUPTION

- Serious consequences for corruption, fraud and maladministration.
- Action will be taken in this regard, including asset forfeiture and civil claims (lifestyle audits...?)
- Greater transparency and scrutiny for supply chain management
- Private sector and civil society must assist

SUBSTANTIVE COMMUNITY INVOLVEMENT

- Regular ward report backs by councillors
- Clear engagement platforms with civil society
- Transparent, responsive and accountable
- Regular feedback on petitions and complaints
INTERGOVERNMENTAL DELIVERY COORDINATION

- Strong coordinated planning and implementation
- IDPs must become National, Provincial and Local action plans
- National programmes must fit into local plans
- Coordinated planning and delivery to create decent living and working conditions
President JG Zuma has established the inter-ministerial task team on service delivery. This is led by Minister Pravin Gordhan.

The purpose of the Task Team is to fast-track service delivery in areas where there are bottlenecks, quickly respond to areas where there are service delivery problems and ensure that general service delivery is improved.

Continue to promote a harmonious relationship between traditional leadership and local government.

Participate in IDP’s and community consultation processes – including land use schemes.

Facilitate access to land for development purposes.

TRADITIONAL LEADERS
All municipalities contain both urban and rural contexts within their boundaries.

President JG Zuma in SONA 2013 raised the following issues:

- Rapid urbanisation – from 63% to 70% by 2030
- Apartheid Spatial patterns still persist
- Rural development remains a priority
- As part of the NDP, all three spheres must manage urbanisation to contribute to rural development

INTEGRATED URBAN DEVELOPMENT FRAMEWORK

A shared understanding across government and society about how urbanisation should be managed to ensure resilience and inclusion.

VISION
Liveable, safe, efficient cities and towns that are socially integrated, economically inclusive and globally competitive,

STRATEGIC GOALS
Access, growth, governance, spatial transformation

POLICY LEVERS
These ensure there is integrated spatial planning, transport, integrated and sustainable human settlements

PROCESS
IUDF is launched today for discussion and finalisation
CONCLUDING COMMENTS

- The back to basics approach relies on municipal political leadership and management to play a significant role.
- It must release the necessary commitment to change.
- It calls for national, provincial and local coalitions for change and development.
- All of us are accountable to change people's lives and create better prospects for the economy.

NATIONAL GOVERNMENT’S COMMITMENTS

- **SUPPORT**: Funding, building capacity, etc.
- **MONITOR**: Real-time monitoring of key indicators
- **INTERVENE**: Civil claims, asset forfeiture, applicable agencies of government
- **ENFORCE**: Ensure adherence to norms and standards, otherwise disincentives & sanctions
Thank you

Ngiyabonga

Ke a lehoga

Ndlo livhuwa

Dankie

Ndiyabulela

Ngayathokoza

Ke a leboga

Ndza khensa